

Student surveys are a vital component of Heriot-Watt University's approach to continuous enhancement of the student experience. They give students across all levels, locations and modes of study the opportunity to voice their views and contribute to shaping their learning, teaching, and wider University experience.

Survey Objectives

- Collect student feedback on learning, teaching, support and the overall experience.
- Benchmark the University's performance nationally and internationally.
- Identify priorities for enhancement at course, School, service and University levels.
- Inform action planning and the Student Partnership Agreement, demonstrating clear responsiveness to the student voice.

Survey Management

The suite of student surveys is coordinated by the Academic Quality team and the Strategic Planning, Performance and Projects team. Oversight and governance of survey activity is provided by the University Committee for Learning and Teaching (UCLT), the Learning and Teaching Academic Operations Committee (LTAOC), Student Experience and Satisfaction Group (SESG) and, for research students, the Research Degrees Committee (RDC).

Key Surveys and Feedback Opportunities

				
NATIONAL STUDENT SURVEY (NSS)	POSTGRADUATE TAUGHT EXPERIENCE SURVEY (PTES)	POSTGRADUATE RESEARCH EXPERIENCE SURVEY (PRES)	EARLY COURSE FEEDBACK	END OF SEMESTER COURSE FEEDBACK
Nationally benchmarked survey that assesses students' overall university experience across 26 standardised questions.	Gathers feedback on learning, teaching, and support for postgraduate taught students.	Benchmarked feedback on research supervision, resources, and overall PGR experience.	A brief 'temperature check' capturing early feedback to support timely enhancements during the semester.	Captures reflections on course delivery and the broader programme experience to inform future enhancements.

Resources

- [Student Surveys SharePoint Hub](#)
- [Student Voice at Heriot-Watt University](#)