# VPN User Guide: Contractors & External Users Edinburgh Campus

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# Windows 10 Client

There is a 32 bit client and 64 bit client for Windows 10 installation.

## Install the client

- 1. Download the client from <u>http://www.hw.ac.uk/is/it-essentials/virtual-private-network-vpn.htm</u>
- 2. Double click the Sonicwall VPN Connection shortcut on your desktop
- 3. Click Yes when prompted

### Set up the connection

One installed, you can set up the VPN.

1. Double click the **Sonicwall VPN icon** on your desktop 2.

Click Next at the Welcome... window

izard 28
Welcome to Dell Secure Mobile Access VPN Setup Wizard
This wizard helps you set up your VPN network connection.
You can use the VPN to securely access network resources (such as corporate e-mail, applications, and file servers) from a remote location.

3. Enter hwvpn.hw.ac.uk in the host name field and click Next



 Select Contractors from the dropdown, if support contractor – click Next or
 Select 5 to contract from the advantage of 5 to contract or a select for the select of 5 to contract of 5 to

Select External User from the dropdown, if External User – click Next





# 5. Click Finish to exit the wizard

	Finished
	You have successfully completed the basic steps needed to create your VPN network connection.
	Advanced Setup
	To review or change the VPN connect properties, dick Properties.
	Properties
Access	Click Finish to exit the wizard.

# Log in to the VPN

- 1. **Double click** the icon to open the VPN connection
- 2. Enter your HWU username and password
- 3. Click Connect



• The dialog box will show that you are connecting to the VPN

Dell VPN Conne	ction	
2 <u>2</u>	Connecting	
		Cancel

• Once connected, the VPN icon will display briefly in the Notification area indicating that it has connected



### Disconnect

- 1. Right click on the VPN icon in the Notification area
- 2. Click Disconnect



Now open the Remote Desktop client or SSH shell to connect to the server



# Windows 10 App

Download the **SonicWALL Mobile Connect App** from the Windows App store and follow the installation procedures.

# Setting up the VPN connection

- 1. Click on Start and then Settings
- 2. Click on Network & Internet
- 3. Click on VPN
- 4. Click on Add a VPN connection
- Select SonicWALL Mobile Connect from the VPN provider dropdown Connection name: heriot-watt

Server name: hwvpn.hw.ac.uk

6. Click on Save

### Log in to the VPN

- 1. Click on WiFi/Network icon in the Notification area
- 2. Click heriot-watt
- 3. Click on heriot-watt then click Connect
- 4. Click Next
- 5. Enter your HWU UserID and password
- 6. Click OK
- 7. Close window

#### Disconnect

- 1. Click the WiFi/Network icon in the Notification area
- 2. Select heriot-watt
- 3. Click on heriot-watt and then click Disconnect



# Apple Mac App

Download the **SonicWALL Mobile Connect App** from the Apple store and follow the installation procedures.

Setting up the VP Open the A	PN connection
SONICWAL	SonicWALL Mobile Connect
SUNICWALL	Connection Monitor
Connection: Status:	Add connection
	Connect

- 2. Highlight Add Connection
- 3. Hit [Return]



- 1.
- 4. Enter the Name and Server details in the dialog box
  - Name: heriot-watt
  - Server: hwvpn.hw.ac.uk
- 5. Click Next



#### 6. Click **Connect**



 Select Contractors from dropdown, if support contractor- Click Next or Select External User from dropdown, if external user – Click Next

0.0.	SonicWALL Mobile Connect
SONICW	Select a realm Contractors
_	Cancel Next
Connect	ion: heriot-watt 🗢 💠
Stat	us: Connecting
	Cancel 3

8. Enter your Username and Password 9. Click Login



• You are now connected to the HW Edinburgh VPN

ONICWALL	Mobile Connect
	Connection Monitor
Connection: Status:	heriot-watt &
	Disconnect

### Disconnect

• Remember to disconnect from the VPN via the SonicWALL App when finished

	SonicWALL Mot	bile Connect		
SONICWALL	Connection	Monitor	t	
Connection: Status:	heriot-watt		0	*
<	Disconnect		>	

# Browser – Alternative login

The browser offers an alternative way to log in if there is any reason you cannot use the APP – *you should not use both together*.

The following instructions tell you how to setup and install the software required to connect to the Heriot-Watt Edinburgh VPN via your browser.

# On your PC/laptop

Install the most recent version of JAVA You can download JAVA here http://www.java.com/en/download

# Edit your JAVA settings

- 1. Go to the Java Control Panel (open System preferences then open Java )
- 2. Select the Security tab
- 3. Click Edit Site List
- 4. Click ADD
- 5. Type **https://hwvpn.hw.ac.uk** in the new row
- 6. Click OK

# Using the VPN

## Log in to VPN

- 1. Open a browser (Firefox preferred) and go to <a href="https://hwvpn.hw.ac.uk">https://hwvpn.hw.ac.uk</a>
- 2. Select **Contractors** from dropdown, if Support Contractor Click **Next or** Select **External User** from dropdown, if External User – Click **Next**



3. Enter your HW Username and Password 4. Click Log in

• • • / Heriot-Watt - VPN Portal × +	
🔹 🕄 🔒   https://hwvpn.hw.ac.uk/_extraweb_authen?id=vdwgQM0rm24%3D&allas=workplace&resource=%2Fworkplace%2Facc	C Q. Search
🙍 Most Visited - 🧕 Getting Started 🛛 G Google	
HERIOT WATT UNIVERSITY	
Please log in	
Log in here to establish a secure connection to your network resources.	
Prassword: Change password Log In	

- If prompted click on Allow to run JAVA
- 5. Click Install at the Secure Endpoint Manager page



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🔟 Most Visited - 🧕 Ge	Ing Started 🗳 Google	
	HERIOT WATT UNIVERSITY	Help
	Secure Endpoint Manager Classifying zone	

• The Portal page access should be Access: Full Network Access

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Most Visited - 🧶 Getting S	tarted G Google			
	HW - VPN Portal	Access: Full Network Access	Log out	Help   Details Session start: 10:55
	Welcome to Heriot Watt VPN Portal - provided by Information Technology			
	Welcome to Heriot Watt VPN Portal - provided by Information Technology Home Shortcuts, groups, and bookmarks			
	Welcome to Heriot Watt VPN Portal - provided by Information Technology Home Shortcuts, groups, and bookmarks Personal Bookmarks			ŵ

You are now connected to the VPN.

If this shows Access: Web please re-check your settings and login.

# Log out

Click Logout to close VPN connection