

# Late Arrival Checklist

KEY QUESTIONS	INFORMATION
<p>Have you enrolled and received your student ID card?</p>	<p>You need to enrol online, then book an appointment with the Student Service Centre via the myHWU Student Portal to complete your ID check and collect your student card.</p>
<p>Do you need help with your Visa?</p>	<p>Our Visa Advice and Compliance team are available to answer your enquires through <a href="#">AskHWU</a>. You can also view <a href="#">frequently asked questions</a> (FAQs) for many topics related to international students studying at our Scottish campuses.</p>
<p>Do you know who your personal tutor is?</p>	<p>If you are not aware of who your personal tutor is, you should check under the 'Staff &amp; Student Connections' section of your profile on the Student Self Service. If you are still unsure, then you should log an enquiry on AskHWU.</p> <p>It is important to contact your personal tutor as soon as possible after you arrive to arrange a meeting with them. They are a key source of advice, guidance and support during your time at Heriot-Watt.</p>
<p>Where/when are your classes?</p>	<p>The Useful Links section overleaf will direct you to where to find your teaching timetable, and a campus map for finding your way to teaching rooms.</p>
<p>Have you registered with the doctor/dentist?</p>	<p>There is a General Practice on campus that students can register with while at university. The practice has GP and dentistry services available. To register, contact the practice reception desk.</p>
<p>Do you have a disability that requires study support and/or exam adjustments?</p>	<p>If you have a disability, physical or mental health condition, specific learning difficulty (such as dyslexia) or a sensory impairment and you need to discuss or arrange study support and/or exam adjustments, you must meet with a Disability Advisor to have this support put in place. Please contact <a href="mailto:disability@hw.ac.uk">disability@hw.ac.uk</a> or attend a drop-in Monday to Friday 11:00-12:00 in the Student Wellbeing Centre.</p>
<p>Who can you contact if you have any other questions or problems?</p>	<p>If you have any queries that are not answered by this leaflet, contact the Student Success Advisors. As recent graduates, they will be able to give you advice and support based on their experience, or direct you to the right service to address any concerns you may have regarding university. Contact them via <a href="mailto:studentsuccess@hw.ac.uk">studentsuccess@hw.ac.uk</a></p>

See section overleaf for more information

# How can you meet new people?

Below are some key community events to get involved with this semester:

COMMUNITY	WHAT	DATE(S)	WHEN/ WHERE	FIND OUT MORE ON SOCIAL MEDIA
Chaplaincy	<b>Soup Lunch</b> Come and enjoy a hearty bowl of soup for only £1	Every Tuesday during semester	12.30-14.00 Chaplaincy Building	
Chaplaincy	<b>Evening Meal</b> An evening meal for students, cooked by students - only £1	Every Wednesday during semester	From 18:00 Chaplaincy Building	
Student Wellbeing Services	<b>Wellbeing Activities</b> Weekly in person and online activities	See Wellbeing Activities webpage or social media	Student Wellbeing Centre	
Student Union	The Student Union is the home of Societies and runs activities which are open to all students!			
Sports Union	The Sports Union has many Clubs and free sports opportunities, particularly on Wednesday afternoons!			
ResLife	Staying in halls? ResLife have lots of events happening weekly! Keep an eye on their social media or on the screens in your building to find out more!			

## Useful Links



Get enrolled  
Find your Timetable



Campus Map



Student Wellbeing



Events